

## CANTEEN SUPERVISOR INTERVIEW QUESTIONS

What sort of healthy food ideas do you bring to the canteen, being mindful of canteen guidelines and in support of healthy eating?

What are your thoughts on student involvement in canteen operations?

Please outline what operational aspects you would incorporate in a volunteer induction program. What strategies you would employ to ensure volunteers are welcomed into the role within the canteen and how you would demonstrate appreciation for their contributions?

A parent volunteer consistently does not follow correct hygiene and cleaning procedures or wear an apron – how would you address this issue?

How would you approach the task of growing the profile of the canteen at school? What are your thoughts about how to make the canteen and what it offers more attractive to potential customers?

A situation, perhaps a scuffle, occurs at the canteen where the student line up. What is your response to this situation?

In a busy canteen it is difficult to watch over all transactions. Briefly outline procedures that you would implement to ensure takings are accurate?

Briefly outline your responses to the following scenarios:

- a) A volunteer asks you to purchase goods from a supplier on the school account
- b) A staff member asks you to put their lunch order on their tab
- c) Volunteers and discussing an incident that happened at school. Their interpretation of events is not correct.